

[www.segwayevents.co.uk](http://www.segwayevents.co.uk)

[info@segwayevents.co.uk](mailto:info@segwayevents.co.uk)

Tel. 08453 193 747



## Event Information: Hainault Park

Hainault Country Park

Romford Road

Chigwell

Essex

IG7 4QN



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## Thank You for Choosing Segway Events!

### Congratulations on booking your Segway Rally!

Our Segway Rally experiences are fun, exhilarating and extremely memorable! Easy to use, the Segway Rally will see you taking to the twists and turns of our Hainault Park rally course. With a variety of terrains there are plenty of opportunities to master your skills on the Segway!

Our Hainault Park location is situated in Greater London and covers more than 300 acres with a fishing lake, zoo, adventure play areas, guided walks, bridleways and a nature trail.

Upon entry to the site you will make your way to the Segway Pod, located at the bottom of the main car park, where you will sign in and get kitted up with the necessary safety gear and helmet. After your initial training and safety briefing, which will last around 10 minutes, you will be guided around various different routes where you can get to grips with the experience of travelling on a Segway, whilst taking the opportunity to take in the picturesque surroundings.

## After You Have Booked

We know that once you have booked your Segway Rally you will be very excited and rightly so! However below is some information that you will need to read through after you have booked your Segway Rally.

Confirmation Email: Check that your confirmation email states the correct location, date and time we the wrong place! Also check that we have the correct contact number for you as we may need to contact you before or on the day of your experience.

Voucher: If you booked using a voucher, check that your voucher is valid for this event by using the Voucher Upgrade Table found on page 7.

Health Warning Notice: Read the Health Warning Notice which can be found on page 8 and make sure that you are fit enough to participate.

Accommodation & Transport: When booking accommodation or transport please check the cancellation policy as Segway Events cannot be held responsible for any accommodation, transport or other charges that you incur in the case of a cancelled event.

Terms & Conditions: Make sure that you read the terms and conditions which can be found [here](#).

Changing Your Experience Date: You can change your experience date free of charge within 7 days of booking. However any changes made to your booking after the 7 days will incur a £10 per person rebooking fee. Where cancellation insurance has been purchased you may change the date of your booking once free of charge and you must notify us of this change before the

## The Day of Your Experience

Here at Segway Events we want you to have the best day possible, so below is some information that will help make sure that your day runs smoothly.

Plan Your Journey: We have included help with the directions on page 6 but it is always a good idea to check how long your journey will take. If you arrive late then we may not be able to accommodate your experience.

Arrival: **It is important that you arrive 30 minutes before your allocated time.** If you arrive late then we will not be able to accommodate your experience and there will be a £10 per person re-booking fee to pay, payable at the time of rebooking.

Duration: We ask you to allow around 90 minutes on site from arrival to completion.

Voucher: If you have redeemed a voucher please remember to bring this with you on the day of your experience. Failure to provide your original voucher on the day will result in a deposit being taken to cover the cost of the experience. This deposit will be refunded if we receive your original voucher via post within 28 days of your experience.

Confirmation Email: Please bring your confirmation email with you on the day as proof of booking. If you have redeemed you will also need to bring your voucher with you (see above).

Spectators: Feel free to bring as many spectators with you as you want! Please note that viewing may be restricted due to the layout of our tracks.

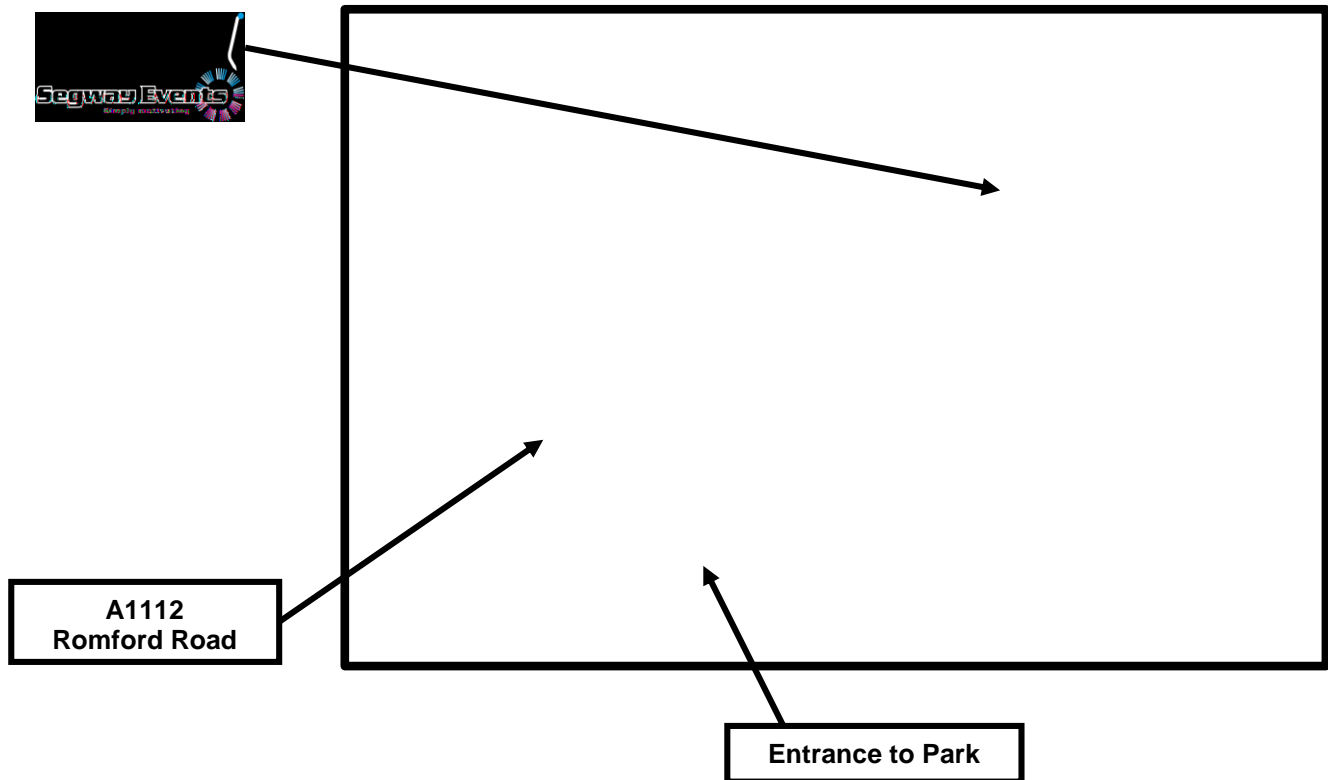
Clothing: Make sure that you dress according to the weather our Segway Rally track

clothes - skirts and high heels are not recommended! In cold weather it is a good idea to bring gloves and during wet weather a change of clothes is recommended.

Cancelled Events: It is possible that we may have to cancel an event on the day of the event due to weather, mechanical failure or unexpected events. In this case we will contact you on the telephone number provided as soon as possible. It is advised that you call our events information line on 08453 193 747 before you set off for the event, in order to check that the event is still going ahead as planned.



## Directions



### By Car:

For personal directions to Hainault Park, visit [www.theaa.com/route-planner](http://www.theaa.com/route-planner) using the postcode on the front of this event pack. Segway Events is located in the second car park. Please follow the signs upon arrival.

### By Tube:

Hainault is the nearest underground station on the Central Line. Exit at Hainault Station and go to bus stop T to pick up the 247 bus to Fowler Road. The park entrance is a one minute walk from here.

## Voucher Upgrade Table

✓ = no upgrade to pay

Day & Location Choice					
V o u c h e r  T e x t		Mid week	Weekend	Mid week	Mid week
		Mon - Fri	Mon - Sun	Mon - Fri	Mon - Fri
		All Venues	All Venues	Windsor / Bray	Tatton Park
	Segway Rally Thrill for One	✓	£15	✓	✓
	Segway Rally Thrill for Two	✓	£25	✓	✓
	2 for 1 Segway Rally Thrill	£25	£25	✓	✓
Segway Rally for One	✓	✓	✓	✓	
Segway Rally for Two	✓	✓	✓	✓	
Segway Rally for Three	✓	✓	✓	✓	

Please note that not that the majority of mid-week events are held on Fridays, with occasional events on Mondays and Thursdays.

Midweek events are not available at every location.

The upgrades listed may differ depending on Gift Voucher terms & conditions.



## Health Warning Notice

Please note that by taking part in this Segway Rally experience that there are risks involved.

Riding a Segway can be dangerous and can result in serious injury or death.

Whilst we have taken various precautions to minimise risk of injury, by taking part in this experience you acknowledge that there are risks involved.

### Restrictions:

Riders will not be allowed to ride a Segway if:-

- They are under 134cm tall
- Their weight exceeds 117k (18 ½ stone) or is under 45kg (7.1 Stone)
- They are pregnant
- They are under the influence of alcohol or drugs.
- They have a disability such as epilepsy or heart disease

In addition to the above Riders will not be allowed onto the circuit unless they are able to demonstrate they can control the machine to the standards set out in the training area.

### Riders Rules

- Do not get on a Segway before receiving training & a safety briefing.
- Do not get on a Segway without wearing all protective kit and a helmet.
- No riding backwards (except when instructed).
- No riding away from the designated areas at any time.
- No chewing gum, eating or drinking

All riders must comply with all instructions given by our staff.

Any reckless riding or abusive behavior to any riders or staff will result in your ride being terminated without a refund.