

[www.segwayevents.co.uk](http://www.segwayevents.co.uk)

[info@segwayevents.co.uk](mailto:info@segwayevents.co.uk)

Tel. 08453 193 747



## Event Information: Humble Knowle Farm

Humble Knowle Farm

Fishburn

Stockton-on-Tees

Teeside

TS21 4BG



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# Thank You for Choosing Segway Events!

## Congratulations on booking your Segway Rally!

Our Segway Rally experiences are fun, exhilarating and extremely memorable! Easy to use, the Segway Rally will see you taking to the twists and turns of our Humble Knowle Farm rally course. With a variety of terrains there are plenty of opportunities to master your skills on the Segway!

Our Humble Knowle Farm location is situated in Fishburn, Stockton-on-Tees, which with its large field and woodland areas, makes for the perfect setting for a Segway Rally!

Upon entry to the site you will make your way to the Segway Pod. Once with us you will sign in and get kitted up with the necessary safety gear and helmet. After your initial training and safety briefing, which will last around 10 minutes, you will be guided around various different routes where you can get to grips with the experience of travelling on a Segway, whilst taking the opportunity to take in the rural surroundings.

There is ample free parking on-site as well as toilet facilities. Teas, coffees and a selection of cakes are available to purchase from the venue. The rural site is also home to flock of sheep.

## After You Have Booked

We know that once you have booked your Segway Rally you will be very excited and rightly so! However below is some information that you will need to read through after you have booked your Segway Rally.

Confirmation Email: Check that your confirmation email states the correct location, date and time we would like to see you at the wrong place! Also check that we have the correct contact number for you as we may need to contact you before or on the day of your experience.

Voucher: If you booked using a voucher, check that your voucher is valid for this event by using the Voucher Upgrade Table found on page 7.

Health Warning Notice: Read the Health Warning Notice which can be found on page 8 and make sure that you are fit enough to participate.

Accommodation & Transport: When booking accommodation or transport please check the cancellation policy as Segway Events cannot be held responsible for any accommodation, transport or other charges that you incur in the case of a cancelled event.

Terms & Conditions: Make sure that you read the terms and conditions which can be found [here](#).

Changing Your Experience Date: You can change your experience date free of charge within 7 days of booking. However any changes made to your booking after the 7 days will incur a £10 per person rebooking fee. Where cancellation insurance has been purchased you may change the date of your booking once free of charge and you must notify us of this change before the start time on the day of your event.

Cancelled Events: Occasionally we have to cancel our events due to weather mechanical failure, low participant numbers and unexpected circumstances. In the week leading up to the event it is important that you check our Event Information section on our website. In the rare event that we have to cancel your event we will endeavor to contact you as soon as possible and re-arrange your booking to the next convenient date, free of charge. Please note that refunds will not be issued due to cancelled events.

Refunds: If you need to cancel your booking please note that refunds will only be issued within 7 days of bookings minus a £10 administration fee. No refunds will be issued after 7 days of booking and if you booked using a voucher, voucher validity will be lost.

## The Day of Your Experience

Here at Segway Events we want you to have the best day possible, so below is some information that will help make sure that your day runs smoothly.

Plan Your Journey: We have included help with the directions on page 6 but it is always a good idea to check how long your journey will take. If you arrive late then we may not be able to accommodate your experience.

Arrival: **It is important that you arrive 30 minutes before your allocated time.** If you arrive late then we will not be able to accommodate your experience and there will be a £10 per person re-booking fee to pay, payable at the time of rebooking.

Duration: We ask you to allow around 90 minutes on site from arrival to completion.

Voucher: If you have redeemed a voucher please remember to bring this with you on the day of your experience. Failure to provide your original voucher on the day will result in a deposit being taken to cover the cost of the experience. This deposit will be refunded if we receive your original voucher via post within 28 days of your experience.

Confirmation Email: Please bring your confirmation email with you on the day as proof of booking. If you have redeemed you will also need to bring your voucher with you (see above).

Spectators: Feel free to bring as many spectators with you as you want! Please note that viewing may be restricted due to the layout of our tracks.

Clothing: Make sure that you dress according to the weather our Segway Rally track

clothes - skirts and high heels are not recommended! In cold weather it is a good idea to bring gloves and during wet weather a change of clothes is recommended.

Cancelled Events: It is possible that we may have to cancel an event on the day of the event due to weather, mechanical failure or unexpected events. In this case we will contact you on the telephone number provided as soon as possible. It is advised that you call our events information line on 08453 193 747 before you set off for the event, in order to check that the event is still going ahead as planned.

## After Your Experience

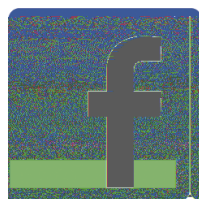
After you have finished your Segway Rally experience you will probably be feeling excited and amazed. To make the most of the experience here are a few pointers to help you after your experience.

Photos: Make sure that you head over to our office to take a look at your photos. They make for great memories so make sure that you pick yours up.\*

Leave a Comment: Head over to our Facebook, Twitter or Google+ site and tell us what you thought of your experience or even upload your photos! With competitions and special offers our Facebook, Twitter and Google+ pages are the perfect way to keep up to date with our special offers.

Book Again: If you enjoyed your Segway Rally then why not book another! With plenty of locations nationwide there are a number of different courses for you to practice your Segway skills at!

Gift Vouchers: Segway Rally Gift Vouchers make for an exciting present and are perfect for all ages! You can buy vouchers for one, two or three people and are available to buy online or by calling our office on 08453 193 747.



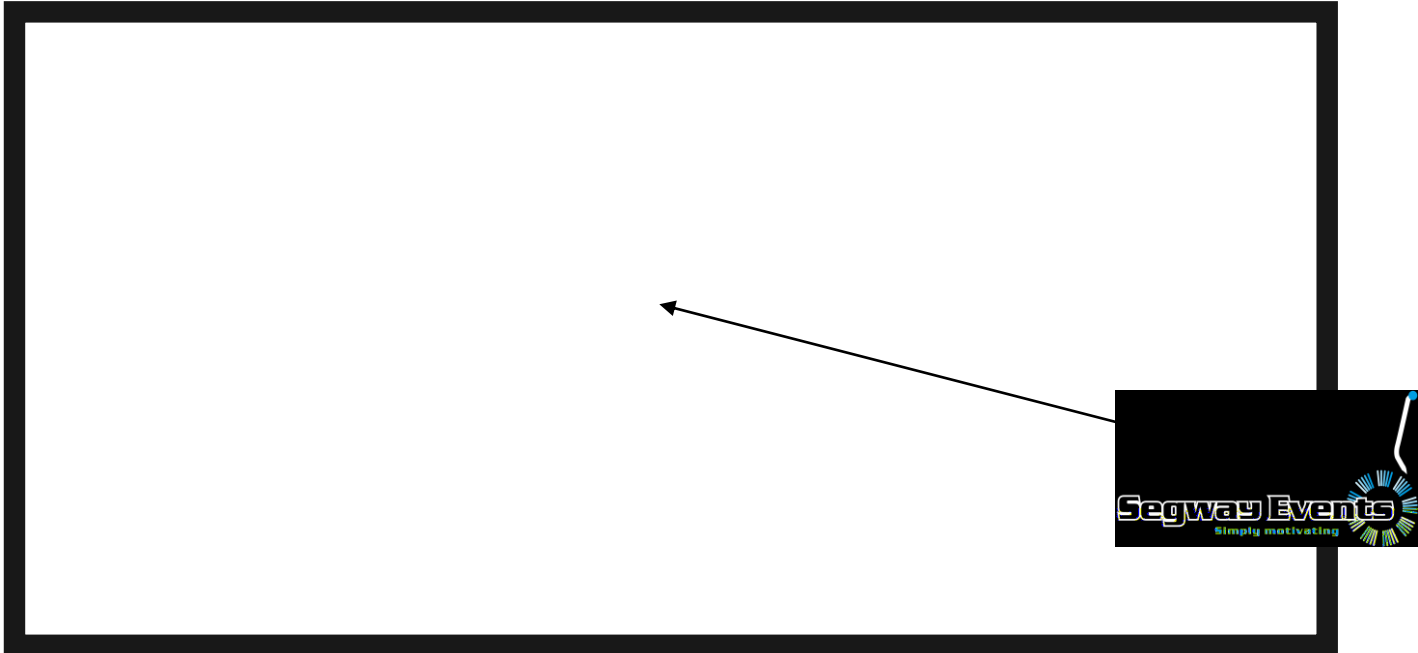
\*Please note that photographs are subject to availability.

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## Directions



### By Car:

For personal directions to Humble Knowle Farm visit [www.theaa.com/route-planner](http://www.theaa.com/route-planner) using the postcode on the front of this event pack.

take the first left if coming from Butterwick Road and the site is located down the long farm track.

### By Rail:

If you are travelling by train, the closest station is Newton Aycliffe which is situated approximately 12 miles from the venue. A bus service runs every 60 minutes.



## Voucher Upgrade Table

✓ = no upgrade to pay

| Day & Location Choice                                   |                             |            |            |                |             |
|---|-----------------------------|------------|------------|----------------|-------------|
| V<br>o<br>u<br>c<br>h<br>e<br>r<br><br>T<br>e<br>x<br>t |                             | Mid week   | Weekend    | Mid week       | Mid week    |
|   |                             | Mon - Fri  | Mon - Sun  | Mon - Fri      | Mon - Fri   |
|   |                             | All Venues | All Venues | Windsor / Bray | Tatton Park |
|   | Segway Rally Thrill for One | ✓          | £15        | ✓              | ✓           |
|   | Segway Rally Thrill for Two | ✓          | £25        | ✓              | ✓           |
|   | 2 for 1 Segway Rally Thrill | £25        | £25        | ✓              | ✓           |
| Segway Rally for One                                    | ✓                           | ✓          | ✓          | ✓              |             |
| Segway Rally for Two                                    | ✓                           | ✓          | ✓          | ✓              |             |
| Segway Rally for Three                                  | ✓                           | ✓          | ✓          | ✓              |             |

Please note that not that the majority of mid-week events are held on Fridays, with occasional events on Mondays and Thursdays.

Midweek events are not available at every location.

The upgrades listed may differ depending on Gift Voucher terms & conditions.



## Health Warning Notice

Please note that by taking part in this Segway Rally experience that there are risks involved.

Riding a Segway can be dangerous and can result in serious injury or death.

Whilst we have taken various precautions to minimise risk of injury, by taking part in this experience you acknowledge that there are risks involved.

### Restrictions:

Riders will not be allowed to ride a Segway if:-

- They are under 134cm tall
- Their weight exceeds 117k (18 ½ stone) or is under 45kg (7.1 Stone)
- They are pregnant
- They are under the influence of alcohol or drugs.
- They have a disability such as epilepsy or heart disease

In addition to the above Riders will not be allowed onto the circuit unless they are able to demonstrate they can control the machine to the standards set out in the training area.

### Riders Rules

- Do not get on a Segway before receiving training & a safety briefing.
- Do not get on a Segway without wearing all protective kit and a helmet.
- No riding backwards (except when instructed).
- No riding away from the designated areas at any time.
- No chewing gum, eating or drinking

All riders must comply with all instructions given by our staff.

Any reckless riding or abusive behavior to any riders or staff will result in your ride being terminated without a refund.